

BRAG SERVICES AT A GLANCE 2005

A summary of the services provided by the BRAG staff during fiscal year 2005 is as follows:

Aging

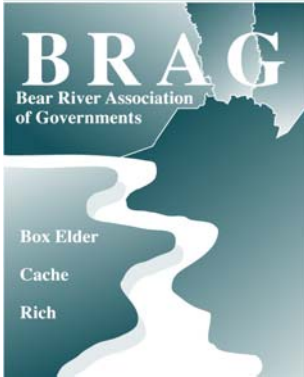
- Provided assistance and funding to two city and two county operated senior citizen centers that resulted in the following service totals for the year:

Information and Referral	19,336	contacts
Transportation	13,464	trips
Telephone Reassurance/Friendly Visitor	10,621	contacts
Outreach	3,421	contacts
Recreation	29,728	sessions
Congregate Meals	81,033	meals
Home-delivered Meals	95,661	meals
Number of Volunteers	799	volunteers
Volunteer Service Hours	34,342	hours
Education/Training	20,503	hours
Total Served Under Title III Programs	2,929	unduplicated seniors
- Provided a wide range of in-home services to 39 senior and/or disabled persons through the Alternatives program.
- Provided ongoing in-home and supportive services to 39 seniors through the Aging Medicaid Waiver program.
- Service Coordination for 40 residents at St. Mark's Terrace in Brigham City.
- Two Caregiver Appreciation Day Workshops were held on topics including music therapy, medication issues, mental wellness for the caregiver, and what community resources are available.
- Long Term Care Ombudsman responded to 105 complaints from aging residents in long-term care facilities, completed 122 facility visits, and 15 presentations.
- 28 Senior Companion Volunteers provided 13,080 volunteer service hours to 229 client households giving respite, transportation, friendship, and socialization to isolated elderly adults.
- Caregiver Support Program

Information	255	people
Assistance	115	people
Counseling/Support/Groups/Training	592	people
Respite	15	people
Supplemental Services	7	people
- Health Insurance Information
 - Counseled 950 seniors in the tri-county area on health insurance questions, billing, Medicare claims, and Medicaid.
- The Utah Medicare Education Team (UMET) has partnered with the Senior Companion Program to educate seniors about potential fraud and waste in the Medicare and Medicaid programs. Senior Companion volunteers provided 1,334 hours of education to their clients and peers, and program staff provided 15 presentations to the community.
- 4,000 copies of the fifth edition of the Senior Resource Guide have been printed and distributed for seniors, caregivers and their families.
- Partnered with the Southeast Idaho Area Agency on Aging to develop senior center programming in the Curlew Valley Community Center in Stone, Idaho, serving seniors in the Snowville area.

Community Development & Planning

- Hosted a regional workshop attended by 20 fire fighting and elected officials to discuss new state law regarding development standards in the wildland-urban interface to reduce losses during wildfires.
- Provided economic, social, and population data as the region's State Data Affiliate.
- Provided local regional support for allocation of \$700,000 of Community Development Block Grant Funds (CDBG).
- Provided regional representation for the newly formed "Cache Trail Coordinating Committee" to assist local governments and citizen groups establish a recreational trail system in Cache County.
- Consulted with Bear River City to update their zoning maps and Affordable Housing Plan.
- Provided staff and technical support for a three-day conference sponsored by the American Institute of Architects. The Sustainable Design Assessment Team (SDAT) brought nearly 100 local elected officials, business owners, and concerned citizens together to discuss the future of southern Cache County.



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- Wrote a Storm Water Management Plan for the Rich County Landfill to bring the facility into State compliance.
- Performed four Land Evaluation Site Assessment (LESA) calculations for Cache County farmers looking to protect their farms with conservation easements.
- Coordinated the creation and completion of the 2005 Consolidated Plan for the Bear River District.

Economic Development

- Closed five loans to micro-enterprises totaling \$75,000.
- Closed four revolving loans totaling \$210,000.
- Seven jobs were created from Revolving Loan Fund activity; all were filled by persons with low to moderate family incomes.
- Serviced 37 loans during Fiscal Year 2005. (103 loans have been underwritten since 1986.)
- Provided technical assistance to more than 114 persons with business start-up and financing issues, 80 were LMI.
- 38 people were assisted through four workshops on "How to Set Up and Operate a Small Business" sponsored by BRAG, SCORE, and Cache Chamber of Commerce.
- Sponsored two small business development courses of 10 classes each with USU Small Business Development Center in which 43 people participated and 23 were awarded scholarships.
- Provided procurement assistance to 80 businesses which generated 22 contract awards valued at \$6,072,809.
- Provided staff assistance to the Bear River Heritage Area that included facilitating meetings, record keeping, procuring grant funds, and implementing numerous projects under the direction of the Bear River Heritage Area Council. The Bear River Heritage Area includes Box Elder, Cache, and Rich Counties in Utah and Oneida, Franklin, Caribou, and Bear Lake Counties in Idaho.
- Provided staff assistance to the Cache County Agricultural Advisory Board and helped develop recommendations that include agricultural based economic development initiatives and agricultural land preservation strategies.
- Worked with various state and regional entities to enhance small business and community and economic development resources in rural Utah.
- Assisted with the development of the Diversified Agriculture Conference in Brigham City.
- Participated in two Sustainable Growth workshops.
- Contributed to the development of the 2005 Consolidated Plan for the Bear River District.

Housing

- Provided rental assistance to 695 households totaling \$2,110,146.
- Emergency repairs were completed for 18 homes.
- Helped 12 homeowners with water/wastewater systems.
- Critical Needs Housing repairs were completed on 12 homes.
- 11 homeowners assisted with electrical repairs using Heat Crisis funding.
- Received HUD Continuum of Care funding for homeless; 14 families assisted.
- Helped five communities develop affordable housing plans.
- 64 first-time home buyers received up to \$2,000 in closing cost assistance.
- 110 homes were weatherized.
- 25 families had their non-functioning furnaces repaired or replaced.
- 9 families resided in BRAG-managed CROWN affordable rent subdivision in Tremonton.
- Construction completed on four new CROWN homes in Tremonton; 4 families moved into homes.
- Received funding and preliminary work completed on 24 unit affordable apartment complex in Tremonton.
- Provided assistance in helping three families with disabled members purchase homes through the *HomeChoice* Program.
- Performed 42 inspections for lead-based paint.
- Completed one Major Home Repair Project.

Human Services

- 783 people from 768 different households (141 were homeless) received a total of 10,568 service units of emergency help, counseling, information and referral, etc.
- 2,480 households received help in paying for utilities with an average \$300 in assistance.
- Provided funding and assistance to 19 local human service agencies and three food pantries.
- Assisted 159 households with HEAT crisis funding, ranging from emergency electrical situations to power outages.